

Streamlining Community Development

Where efficiency, organization and collaboration are paramount

In the dynamic world of community development and land management, efficiency, organization and collaboration are paramount. As a city planner, inspector or building official, you grapple with an array of challenges that require managing a treasure trove of documents, coordinating with various stakeholders and maintaining transparency throughout the process. Fortunately, the solution lies within Questys Document Management - a powerful tool that can help streamline local government community development departments.

A Herculean task

Questys understands the unique challenges faced by local government community development offices. Inundated with an array of documents that encompass research, site plans, permits, inspections and stakeholder inputs, you must manage, route and preserve such documents. These documents come in various forms, including comprehensive reports and intricate graphical materials, making document management a Herculean task. Other concerns include:

engagement. City planners must engage with a diverse spectrum of stakeholders, ranging from other government departments (environmental, public works, finance, etc.) to the local community and external consultants. Managing correspondence, tracking input, and addressing concerns and questions from these stakeholders is pivotal for successful planning. Coordinating complex data. Documents such as GIS maps, zoning maps, development plans, architectural drawings, and

revisions need seamless coordination and tracking throughout the planning process.

Balancing transparency. Striking a balance between transparency and document integrity is a tightrope walk. City planners must make documents accessible to other government departments, stakeholders, the public and consultants while safeguarding sensitive information. Building officials need to maintain accurate permitting records, while inspectors must input and track the results of their property inspections.

Questys Document Management: The catalyst for change

Questys provides a comprehensive solution to these challenges by offering:

THE QUESTYS PORTFOLIO

Electronic Content Management

We enable organizations to deliver relevant content to users where and when they need it as well as eliminate ad hoc processes that can expose an organization to regulatory compliance risks and security issues.

Workflow Automation

Whether personnel are across the hall, across the city or across the country, Questys Workflow Automation WFx promotes increased workplace organization, productivity and accountability, while helping to reduce project time and costs.

Agenda & Meeting Management

For city managers, county clerks and other administrators, the Questys solution captures and manages physical records electronically, and automates agenda processes such as legislative publishing, roll-calls and vote tabulation.

Forms Automation

Questys Capture uses OCR to extract data from contracts, forms, invoices, letters, etc., for automated insertion into your Questys CMx at the same low price no matter how much paper you process.

Questys Access

Questy's Access empowers seamless document management and collaboration though a modern web-based interface that allows for anytime, anywhere access, whether you're in the office, at home or on the road.

Diverse stakeholder

- A centralized storage repository
- Workflow automation
- Security and version control
- Digital environment
- OCR technology



Questys offers a centralized storage repository for all planning documents, ensuring easy access and efficient management. Our workflow automation helps streamline the document approval process, reducing delays and bottlenecks. Plus, robust security settings control document access, ensuring the safeguarding of sensitive information. Not only that, but Questys lets you manage document versions effortlessly, preventing confusion and ensuring teams always work with the latest information. The result is expedited approvals with digital documents, reduced paperwork, enhanced collaboration and improved accuracy with OCR technology.

The Questys advantage

Embracing Questys document management

yields a host of benefits: Efficiency boost: Streamline planning processes, reducing the time and effort required for document management. Enhanced customer service: Improve stakeholder engagement by providing quick access to information and responsive document handling. Collaboration and informed decisionmaking: Facilitate seamless collaboration among teams and stakeholders, leading to more informed and efficient decision-making. Rapid information retrieval: Find the exact page and search term you need in seconds, eliminating the delays associated with

Secure document control: Ensure document control

manual record systems.

is efficient and secure, safeguarding the integrity of your planning process.

Empowering your community development efforts

Questys Document Management offers a rich array of features and functions to simplify your community development tasks, including powerful full-text querying, annotation and redaction tools that save you time and money.

Discover how Questys Document Management can revolutionize your city planning, permitting and inspection efforts. Contact us today to unlock the full potential of efficient, transparent and collaborative planning.

QUESTYS BENEFITS

Improved productivity

Enterprise Content Management software allows business to automate their documentrelated processes, saving time and effort.

Content control

Advanced security features such as access controls, encryption and audit trails, which help protect sensitive information from unauthorized access.

Enhanced collaboration

Questys makes it easy for teams to collaborate on documents by providing tools for version control, commenting and document sharing.

Regulatory compliance

Meet industry regulatory compliance requirements that mandate content management, visibility and protection of sensitive information.

Flexibility

On-prem, cloud and hybrid deployment models with 100% feature parity.





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